CCBIndividual



Internet Banking Service Registration

- Customers can register for CCBI Individual internet banking through the CCB Indonesia Bank Office, by coming to the nearest branch.
- Customer fills out and signs the registration form for internet banking services available at the Branch. Filling procedures refer to the Standard Operating Manual (SOM) for Filling Individual Internet Banking Application Forms.
- Customer submits supporting documents for internet banking registration, namely:
 - 1. A valid E-KTP.
 - 2. Passbook, for savings customers.
- The activation period can only be done 1x24 hours since the process of filling out the form at the Branch for internet banking activation.
- Immediately activate if you have received the CCBI internet banking Bank Activation code.





Individual IB Form





FORMULIR APLIKASI

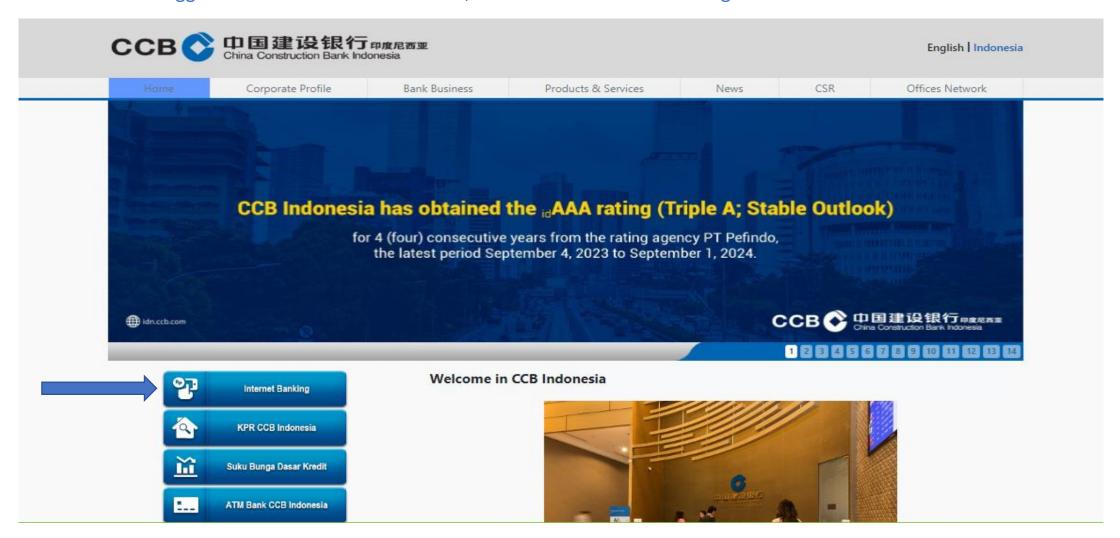
arap diisi dengan huruf kapital, jela	as dan beri	ri tanda silang (X) pada kotak pilihan yang se	esuai	
1. Jenis Permohonan				
Pendaftaran Baru	Perubaha	an Data Penutupan Fasilitas		
2. Data Nasabah				
omor Rekening Nasabah : ama Lengkap (sesual identitas) :				
mpat Lahir :				
inggal Lahir :			(DD-MM-YYYY)	
ama Gadis Ibu Kandung :				
nis Identitas Diri :	: K1	TP SIM		
omor Identitas				
amat Tinggal (sesuai identitas)				
			Kode pos	
elepon Rumah :	-			
elepon Selular (HP)	nonual da	ata yang terdapat di CCB Indonesia	_ <u> </u>	
amat Email :		ata yang terdapat di CCB indonesia		
	sesuai da	lata yang terdapat di CCB Indonesia		
omor Kartu ATM :				
ernyataan Nasabah ya/kami menyatakan bahwa semua ini ktronik, yang telah saya/kami setujui si rlaku pada CCB Indonesia.	iformasi diata sebelum mela	as adalah benar dan saya/kami menyetujui dan tund akukan login untuk pertama kalinya, beserta perubah	tuk pada syarat dan ketentuan CCBI Individual Internet B annya, maupun ketentuan lain yang berkaitan dengan CC	lanking yang tersedia dalam bentuk CBI Individual Internet Banking yang
Nama kota		d d m m y y y	у	
Nasabah,				
moterni Rp 6000,-				
(Nama lengkap		.)		
tatan: leterai dipergunakan hanya untuk Penda	aftaran baru, s	sedangkan untuk Perubahan data dan Penutupan tidal	k menggunakan Materai.	
3. Diisi Oleh KC/KCP/KK Pe	enerima A	Aplikasi		
antor KC/KCP/KK :		ID Kantor : I D		
o. CIF :	Ш		<u> </u>	
Hama : Customer Relationship Officer (CR	30)	Telah melakukan verifikasi atas permohonan isyanan isi, Nama : Branch Service Head (BSH)	Nama : Pimpinan KC/KCP/KK	
Customer Relationship Officer (CRO)		pranch service nead (bSH)	Pimpinan KO/KOP/KK	

1 of: Ver 01-CCBIIIB-EB-051





For Customers who want to open the CCB Indonesia Website, you can go through https://bankccbi.co.id Customers who have logged in to CCB Indonesia Website, then choose internet banking







Then the Customer chooses Internet Banking CCBI Individual







Individual Internet Banking login page







- · Keep your Internet Bank User ID and Password confidential.
- . Do not inform your Internet Banking User ID and Password to anyone.
- · Change your Internet Banking Password regularly.
- . Do not create a predictable Internet Banking Password such as birth date.

Choose your preferred language English >



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Customers who have registered for internet banking will receive an SMS Activation Code



Customers who have received an **Activation Code**, continue to click **User Activation**





Choose your preferred language English 🕶



Click User Activation

Then a display will appear like this:



- Enter the Mobile Number that has been registered at Bank CCB Indonesia.
- 2. Enter the Account Number at Bank CCB Indonesia.
- 3. Enter the Activation Code received via SMS from Bank CCB Indonesia.
- 4. Enter the Security Code as provided.
- 5. Then select continue.

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Next will be asked to create a User ID and Password

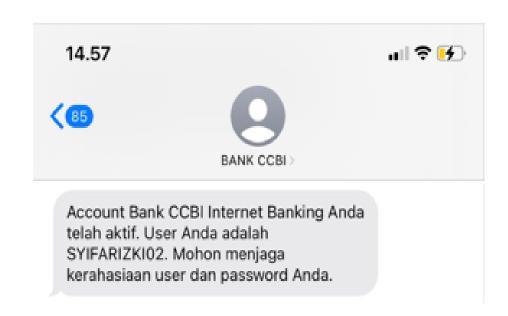
- User ID consists of a minimum of 8 characters and a maximum of 15 characters.
- User ID is a combination of letters and at least 1 (one) number
- Password consists of a minimum of 8 characters and a maximum of 15 characters.
- Password is a combination of uppercase letters, lowercase letters and at least 1 (one) number.





Next will be asked to create a User ID and Password

Customer will receive SMS notification





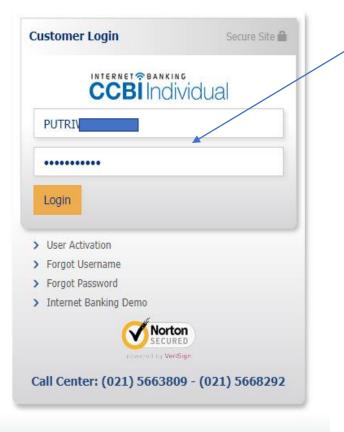


Then the Customer who already has a User ID and Password, continue to login to the Individual Internet Banking





Choose your preferred language English ▼



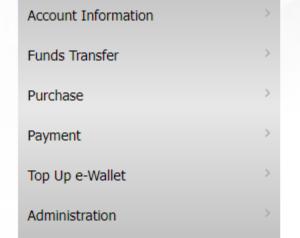
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. Do not create a predictable Internet Banking Password such as birth date.



Wednesday, 3 July 2024 10:19:23

Account Information > Account Portfolio



1 You have 32 unread message on inbox. Use Message Box menu to read the message.

Account Portfolio

Saving

Account Number	Account Type	Currency	Available Balance	Ending Balance
200	CCB Indonesia Saving	IDR	3,001.73	53,001.73

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Message



Call Center (021) 5663809 / 5668292

Language: English ➤

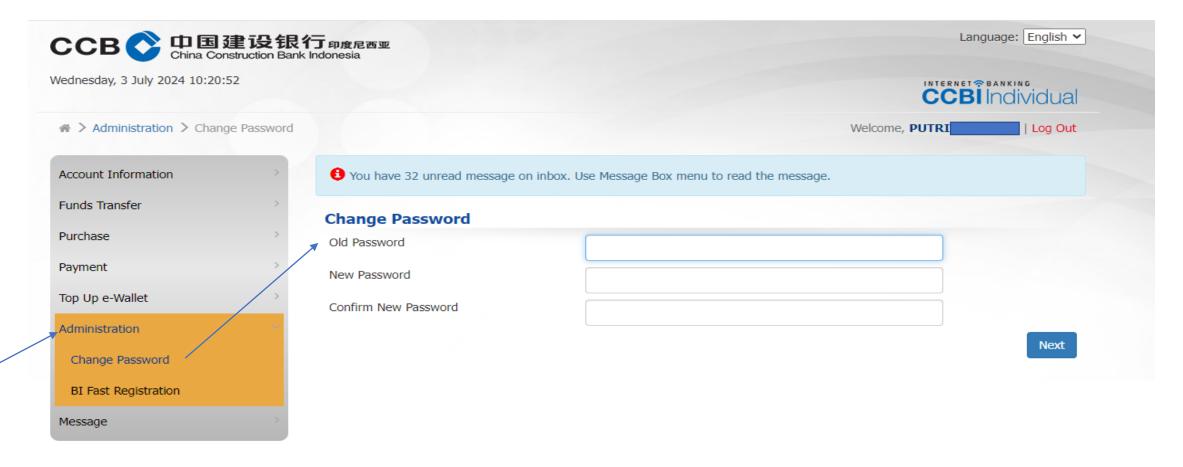
Log Out

INTERNET ? BANKING

Welcome, **PUTRI**

CCBI Individual

If the Customer wants to change the Password, then click Administration then select Change Password. Enter the previous Password, then enter the new Password you want then select continue.



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Example: Email containing Password Reset



internet.banking@idn.ccb.com

May 17, 2022, 9:22 AM





to SYIFA *

Reset Password Bank CCB Indonesia Internet Banking

Terima Kasih telah menggunakan Bank CCB Indonesia Internet Banking

Berikut ini adalah notifikasi bahwa Password Bank CCB Indonesia Internet Banking Anda telah kami reset atas permintaan Anda.

Password Reset Anda: YF3VvA2m

Segera login ke Bank CCB Indonesia Internet Banking dengan Username dan Password Reset tersebut.

Kemudian segera lakukan perubahan password baru.

Demi keamanan, account Bank CCB Indonesia Internet Banking Anda akan kami suspend sementara jika dalam 1 x 24 jam tidak melakukan login dan perubahan password.

Jika Account Bank CCB Indonesia Internet Banking Anda tersuspend, silakan lakukan proses Reset Password kembali.

Terima kasih.



