INTERNET 📶 BANKING
CCBI Individual

CCB 🔷 中国建设银行 印度尼西亚
China Construction Bank Indonesia

Individual IB Activation
Internet Banking Service Registration

- Customers can register for CCBI Individual internet banking through the CCB Indonesia Bank Office, by coming to the nearest branch.
- Customer fills out and signs the registration form for internet banking services available at the Branch. Filling procedures refer to the Standard Operating Manual (SOM) for Filling Individual Internet Banking Application Forms.
- Customer submits supporting documents for internet banking registration, namely:
    1. A valid E-KTP.
    2. Passbook, for savings customers.
- The activation period can only be done 1x24 hours since the process of filling out the form at the Branch for internet banking activation.
- Immediately activate if you have received the CCBI internet banking Bank Activation code.
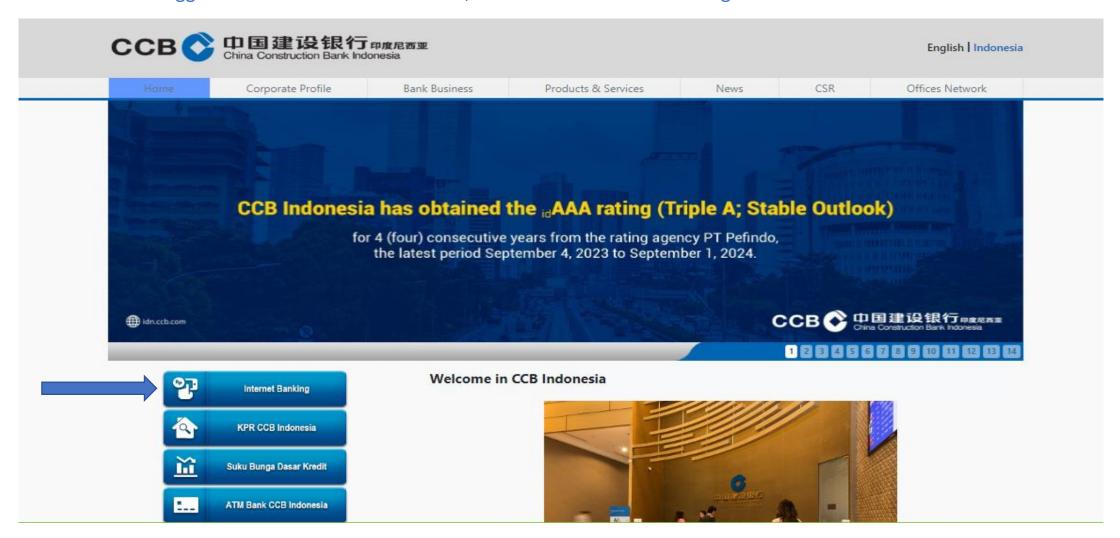
Individual IB Activation
Individual IB Form

Individual IB Activation

For Customers who want to open the CCB Indonesia Website, you can go through https://bankccbi.co.id
Customers who have logged in to CCB Indonesia Website, then choose internet banking

Individual IB Activation

Then the Customer chooses Internet Banking CCBI Individual

Individual IB Activation
Individual Internet Banking login page

Individual IB Activation

Customers who have registered for internet banking will receive an SMS Activation Code

Individual IB Activation

Customers who have received an **Activation Code**, continue to click **User Activation**

Click **User Activation**

Individual IB Activation

Then a display will appear like this:

1. Enter the Mobile Number that has been registered at Bank CCB Indonesia.
2. Enter the Account Number at Bank CCB Indonesia.
3. Enter the Activation Code received via SMS from Bank CCB Indonesia.
4. Enter the Security Code as provided.
5. Then select continue.

Individual IB Activation
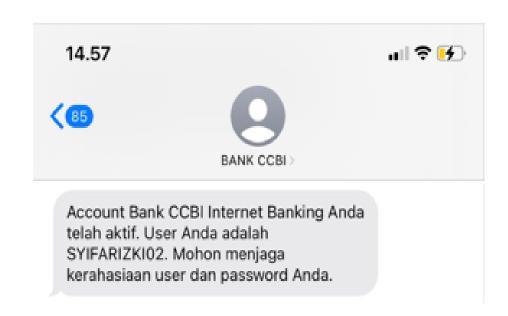Next will be asked to create a User ID and Password

- User ID consists of a minimum of 8 characters and a maximum of 15 characters .
- User ID is a combination of letters and at least 1 (one) number

- Password consists of a minimum of 8 characters and a maximum of 15 characters.
- Password is a combination of uppercase letters, lowercase letters and at least 1 (one) number.

Individual IB Activation
Next will be asked to create a User ID and Password

Customer will receive SMS notification

BANK CCBI

Account Bank CCBI Internet Banking Anda telah aktif. User Anda adalah SYIFARIZKI02. Mohon menjaga kerahasiaan user dan password Anda.
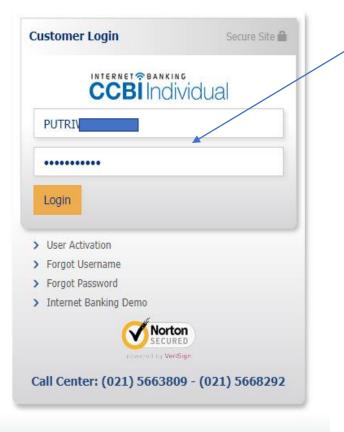
Individual IB Activation

Then the Customer who already has a User ID and Password, continue to login to the Individual Internet Banking
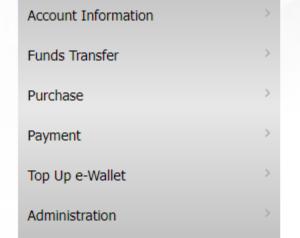
Individual IB Activation

Individual IB Activation

If the Customer wants to change the Password, then click Administration then select Change Password. Enter the previous Password, then enter the new Password you want then select continue.

Example: Email containing Password Reset

internet.banking@idn.ccb.com

to SYIFA

May 17, 2022, 9:22 AM

Reset Password Bank CCB Indonesia Internet Banking

Terima Kasih telah menggunakan Bank CCB Indonesia Internet Banking

Berikut ini adalah notifikasi bahwa Password Bank CCB Indonesia Internet Banking Anda telah kami reset atas permintaan Anda.

Password Reset Anda : **YF3VvA2m**

Segera login ke Bank CCB Indonesia Internet Banking dengan Username dan Password Reset tersebut.
Kemudian segera lakukan perubahan password baru.
Demi keamanan, account Bank CCB Indonesia Internet Banking Anda akan kami suspend sementara jika dalam 1 x 24 jam tidak melakukan login dan perubahan password.

Jika Account Bank CCB Indonesia Internet Banking Anda tersuspend, silakan lakukan proses Reset Password kembali.

Terima kasih.